

Robn Bacchus

EDUCATION:

California State University, Long Beach (August 2011- May 2016)
Bachelor of Arts- Elementary Education, concentration in Arts Education

HOSPITALITY EXPERIENCE:

Pizzanista! (Los Angeles, CA)

- **Event Catering Staff** – March 2019-current
 - Work as Independent Contractor at local events/festivals/weddings
 - Set up/pack down of mobile pizza kitchen, follow food & safety protocols
 - Rotate between cashier, food server, and pizza prep roles

Another Broken Egg Cafe (Burbank, CA)

- **Server** (Seasonal Substitute) – January 2019-May 2019
 - Explain menu items, upsell, take food & drink orders
 - Enter orders on POS, run food from kitchen
 - Ensure customer satisfaction & quickly resolve any problems

The Dangerous Kitchen (Takaka, New Zealand)

- **Waitress** – March 2018-January 2019
 - Greet customers, seat at table, explain menu and specials
 - Take food & drink orders, prepare drinks at bar, prepare cabinet food items
 - Close checks, clear & reset tables

Bottoms Up! Bartenders (Melbourne, Australia)

- **Bartender** – June 2017-September 2018
 - Work as on-call bartender for private events & venues
 - Mix drinks, pour beers & wines, give recommendations
 - Take payments, clear venue and wash all glasses/equipment

Ho Chi Mama Restaurant (Melbourne, Australia)

- **Front-of-House** – February 2017- December 2017
 - Handle outside section of 6-7 tables, step-in for hostess when needed
 - Explain set menu options, suggest drink pairings, give recommendations & food history
 - Take food & drink orders on handheld POS, run food from kitchen pass & drinks from bar
 - Clear & reset tables, encourage customers to leave Yelp reviews

Melbourne Public (Melbourne, Australia)

- **Barback / Bussie** – February 2017- December 2017
 - Assisting with open/close procedure of venue, keep updated inventory
 - Stocking bar with ice, alcohol, garnishes, paper products
 - Clear floor of glasses, wash in industrial dishwasher, dry & separate
 - Supporting bartenders with taking orders, mixing drinks, being the ultimate sidekick

Coe & Coe (Cremorne, Australia)

- **Barista** – February 2017- December 2017
 - Make specialty coffee on All-Press espresso machine
 - Make panini sandwiches & fruit smoothies, prepare pastry items, plate coffees
 - Remember names & orders of regular customers, uphold high-level of customer service
 - Open & Close of café, wash dishes, clean surfaces & machines, restock, inventory

Islands Restaurant (Glendale, CA)

- **Server Assistant** – July 2015 - March 2016
 - Help lead server with running food & bussing tables
 - Ensure customer satisfaction and maintain communication with kitchen